

TEACHERS' RETIREMENT BOARD
BENEFITS AND SERVICES COMMITTEE

SUBJECT: Approval of Minutes of
June 8, 2000 Meeting

ITEM NUMBER: 2

ATTACHMENT(S): 1

ACTION: X

DATE OF MEETING: July 13, 2000

INFORMATION:

PRESENTER(S): Chairperson

Please see the attached minutes of the June 8, 2000 Benefits and Services Committee meeting.

PROPOSED
MINUTES OF THE
BENEFITS AND SERVICES COMMITTEE MEETING
OF THE
STATE TEACHERS' RETIREMENT SYSTEM
THURSDAY, JUNE 8, 2000
ROBYN D. MILLER BOARD ROOM
7667 FOLSOM BOULEVARD
SACRAMENTO, CALIFORNIA

COMMITTEE MEMBERS PRESENT

Yvonne Gallegos Bodle, Chairperson

Gary Lynes

Marty Mathiesen

Lillian Raffel

Emma Zink

Loren D. Suter, representing the State Controller, Kathleen Connell

Curt Robinson, representing the Superintendent of Public Instruction, Delaine Eastin

BOARD MEMBERS PRESENT

Eileen Park, Representing the State Treasurer, Phil Angelides

STAFF PRESENT

Michael Carter, DCEO, CBS Branch

Christopher W. Waddell, Chief Counsel

Laurence Martin, DCEO, IFS Branch

Peggy Plett, DCEO, Administration Branch

Lynda Bridges, Manager, Service Retirement Division

Jan Vine, Executive Assistant

OTHERS PRESENT

Norman Gould, CRTA

Al Reyes, UTLA

Steve DePue, CTA

Donald E. Douglas, CTA-R

Dorothy Moser, UTLA-R

Michael R. Green, CTA

Ellen Logue, CTA-R

Anne Stupey, CFT

Beverly Carlson, CTA

Loretta Toggenburger, UTLA

A quorum being present, Chairperson Bodle called the meeting to order at 8:05 a.m.

II. **APPROVAL OF MINUTES OF MAY 4, 2000 MEETING**

MOTION duly made by Mr. Mathiesen, seconded by Mr. Lynes and carried to approve the Minutes of the Benefits and Services Committee meeting of May 4, 2000.

III. **ANNOUNCEMENTS**

There were none.

IV. **FISCAL YEAR 2000-01 PRODUCTION OBJECTIVES**

Mr. Carter presented this item along with a video presentation and recommended that the Current Year Production Objectives continue into the 2000/01 fiscal year without modification. Some of the factors for this recommendation are staff's participation in START development, the "downtime period" associated with START and the implementation of various enhanced benefits initiatives. Mr. Carter also indicated that although the objectives will be difficult to meet, it is the System's objective to make the conversion as seamless as possible to the members of the System.

Ms. Carlson, CTA, inquired about the need to accommodate teachers' schedules by offering alternative schedules for retirement interviews including evening and weekend appointments; and, that members have the capability to schedule "emergency" appointments when necessary. Ms. Carlson also asked that staff review and present the process for members pursuing grievances with the System. Mr. Carter indicated that staff is currently reviewing improvement opportunities to the retirement interview process, including the feasibility of evening/weekend interviews, telephone counseling sessions and providing counselors with retirement data electronically to allow emergency appointments. The results of the review of the interview and grievance processes will be brought back to the Committee.

MOTION duly made by Mr. Lynes, seconded by Ms. Zink, and carried to adopt the Fiscal Year 2000/01 Production Objectives, as presented.

V. **OVERPAYMENT REPORT**

Mr. Carter presented this item and reported the causes of overpayments to benefit recipients and what corrective action is occurring to prevent them in the future. Overpayment causes include ongoing audits, unreported deaths, remarriages, full-time student eligibility requirements and others. Preventative measures include the enactment of legislation to correct problem areas (i.e., remarriages, full-time student status), an enhanced Quality Assurance program, process improvements provided by START and other system improvements.

VI. **WARRANT STUB MESSAGES – JULY 1, 2000**

Mr. Carter presented this item.

VII. **LEVEL OF SERVICE STANDARDS**

Mr. Carter presented this item.

VIII. **DRAFT AGENDA FOR THE JULY BENEFITS AND SERVICES COMMITTEE MEETING**

Chairperson Bodle requested a tentative item on Implementation of Legislation.

IX. **OPPORTUNITIES FOR STATEMENTS FROM THE PUBLIC**

There were none.

X. **ADJOURNMENT**

There being no further business to conduct, Chairperson Bodle adjourned the meeting at 8:45 a.m.

James D. Mosman, Chief Executive Officer
Secretary to the Teachers' Retirement Board

Yvonne Gallegos Bodle, Chairperson